GOVERNMENT OF INDIA
COMMUNICATIONS AND INFORMATION TECHNOLOGY
LOK SABHA

UNSTARRED QUESTION NO:1286
ANSWERED ON:27.10.2008
POOR SIGNALS OF MOBILE PHONES
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Will the Minister of COMMUNICATIONS AND INFORMATION TECHNOLOGY be pleased to state:

(a) whether the quality of the mobile signals of MTNL/BSNL is unsatisfactory and there is frequent breakdown in mobile communication system in the country;

(b) if so, the details thereof, State-wise and location-wise and the reasons therefore; and

(c) the corrective steps taken/being taken by the Government in this regard?

Answer

THE MINISTER OF STATE IN THE MINISTRY OF COMMUNICATIONS AND INFORMATION TECHNOLOGY (SHRI JYOTIRADITYA M. SCINDIA)

(a) & (b) Sir, BSNL has met the benchmarks of all the network related parameters (as notified by TRAI) in all the services areas except for the parameters ` Traffic Control Channel (TCH) congestion ` in Andhra Pradesh and Kerela. MTNL is meeting the benchmark for all the network related parameters. However, MTNL Delhi is not meeting the benchmark for the parameters `Call Set-Up Sucess Rate` and `TCH congestion`. Performance of BSNL and MTNL in respect in respect of coverage are comparable to performance of the private mobile companies. There is no frequesnt breakdown in BSNL and MTNL mobile communication system in the country.

(c) TRAI has been monitoring the performance of cellular mobile service providers in meeting the Quality of Service (QoS) benchmarks including BSNL and MTNL. TRAI has been taking up with BSNL and MTNL, whereever deficiencies in meeting the QoS benchmark are notified. Meetings are held with BSNL and MTNL for addressing the deficiencies in achieving the Qos benchmarks in a time bound manner.